

**Effective: February 1, 2010**

## **ONLINE PRIVACY POLICY**

Welcome to the Syngenta Corporation family of businesses and Web sites.

Your privacy is important to us. This Online Privacy Policy (this "policy") explains how Syngenta Corporation and its affiliates in the United States, Canada and Mexico (collectively, "Syngenta," "we," "us," and "our") protect your privacy when you visit this Web site and the other Web sites that display this policy (our "site(s)").

If you have questions about this policy, please send an email or write to our [data privacy officer\\*](#).

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### **Scope of This Policy**

This policy covers the "personal information" we collect through our sites. "Personal information" is information that identifies you personally, either alone or in combination with other information available to us. Examples of personal information include your name, address, email address, credit card information, and the information you provide when you use one of our sites to create an account or a personal profile.

### **Your Consent**

Please take a few minutes to review this policy. By accessing or using one of our sites you are consenting to the collection, use and disclosure of your personal information as set forth in this policy.

**IF YOU DO NOT CONSENT TO THE COLLECTION, USE AND DISCLOSURE OF YOUR PERSONAL INFORMATION AS SET FORTH IN THIS POLICY, YOU MAY NOT USE THIS SITE.**

### **Changes to This Policy**

As we add new features and functionality to our sites, we may need to update or revise this policy. We reserve the right to do so, at any time and without prior notice, by posting the revised version on our sites. These changes will be effective as of the date we post the revised version on our sites. They will apply only to the personal information we collect after we have posted the revised version. Your use of one of our sites following any such change constitutes your consent to the terms of the revised policy. For this reason, it is important to review this policy regularly. If we modify this policy, we will provide a notice at the top of this policy for at least 30 days after the new effective date.

You may access the current version of this policy at any time by clicking on the link marked "Online Privacy Policy" at the bottom of each page of our sites. For your convenience, we post the effective date of this policy at the top of this page, so that you can see at a glance whether this policy has changed since your last visit.

### **Privacy Notices**

This policy may be supplemented or amended from time to time by "privacy notices" posted on particular sites. Generally, privacy notices provide details about the personal information we

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collect on particular pages or particular areas of a site, why we need that information, and choices you may have about the ways we use that information. Our privacy notices are part of this policy.

### **Agreements Governing Your Use of Special Features and Password-Protected Areas of Our Sites**

Some of our sites include special features and password-protected areas. For example, you may need a user name and password to access areas of our sites where you may purchase Syngenta products or apply for financing.

When you sign up to use a special feature or password-protected area, you may be asked to agree to special terms governing your use of the special feature or password-protected area. In such cases, you will be asked to expressly consent to the special terms, for example, by checking a box or clicking on a button marked "I agree." This type of agreement is known as a "click-through" agreement. If any of the terms of the click-through agreement are different than the terms of this policy, the terms of the click-through agreement will supplement or amend this policy, but only with respect to the matters governed by the "click-through agreement."

### **What Personal Information Do We Collect Through Our Sites?**

*Information You Provide.* We collect the personal information you knowingly provide (using your mouse and keyboard) when you use our sites. The information we collect depends on how you use our sites. For example, if you sign up to receive email communications from us, we collect your email address and any related information you provide.

*Credit Card Information.* If you provide credit card information through our sites, the information you provide goes directly from your computer to a server operated by one of our service providers. The service provider uses your credit card information only to process your transaction and is bound by contract to treat all of your personal information as confidential. Although our service providers send us most of the information you provide when you complete a transaction (so that we know, for example, who has purchased a product and where to ship it), for your security, our service providers do not share your credit card information with us.

*Supplemental Information.* From time to time, we may supplement the information you give us with information from other sources, such as information validating your address or information based on your zip code. We may also supplement the information you give us with information we collect from you through other Syngenta Web sites or other channels.

*Information Sent to Us by Your Web Browser.* We collect information that is sent to us automatically by your Web browser. This information typically includes the IP address of your Internet service provider, the name and version of your operating system, the name and version of your browser, the date and time of your visit, and the pages you visit. Please check your browser if you want to learn what information your browser sends or how to change your settings.

This information does not identify you personally. Generally, we use this information to improve our sites and make them more compatible with the technology used by our visitors. In most cases,

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we do not link the information sent by your browser to information that identifies you personally. We do, however, review our server logs – which contain visitors' IP addresses -- for security purposes, such as detecting intrusions into our network. If we suspect criminal activity, we may share our server logs with the appropriate investigative authorities who could use that information to trace and identify individuals.

*Cookies and Similar Technologies.* We use "cookies" and other Web technologies to collect information and support certain features of our sites. For example, we may use these technologies to

- collect information about the ways visitors use our sites – which pages they visit, which links they use, and how long they stay on each page;
- to manage and determine the effectiveness of our advertising campaigns;
- to support the features and functionality of our sites – for example, to save you the trouble of reentering information already in our database or to prompt the settings you established on previous visits to our sites; and
- to personalize your experience when you use our sites.

Generally, the information we collect using these Web technologies does not identify you personally. If, however, you have created a user identity, for example, by signing up to use a password-protected area on one of our sites, we may link the information we collect using Web technologies to other information that identifies you personally.

If you do not wish to receive cookies, you may set your browser to reject cookies or to alert you when a cookie is placed on your computer. You may also delete our cookies as soon as you leave a site. Although you are not required to accept our cookies when you visit our sites, if you set your browser to reject cookies, you will not be able to use all of the features and functionality of our sites.

### **How Does Syngenta Use Your Personal Information?**

*Generally.* We use the personal information we collect through our sites

- to provide the products, information and services you request;
- for security, credit or fraud prevention purposes;
- to provide you with effective customer service;
- to provide you with a personalized experience when you use our sites;
- to display personalized advertising when you visit our sites;
- to contact you with special offers and other information we believe will be of interest to you (but only with your permission);
- to contact you with information and notices related to your use of our sites;
- to invite you to participate in surveys and provide feedback to us;
- to better understand your needs and interests;
- to improve the content, functionality and usability of our sites;
- to improve our products and services;
- to improve our marketing and promotional efforts; and

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- for any other purpose identified in an applicable privacy notice or other agreement between Syngenta and you.

**How Does Syngenta Share My Personal Information?**

*Service Providers.* We share personal information with companies and organizations that perform services on our behalf, for example, companies that provide support services to us (such as credit card processing services, data storage services, and web hosting services) or that help us market our products and services (such as third-party e-mail marketing companies). These third parties are required by contract to use the personal information we share with them only to perform services on our behalf and to take commercially reasonable measures to protect the confidentiality and security of your personal information.

*With Our Business Partners.* Under some limited circumstances, we may share our mailing lists or other personal information collected through our sites with companies that are not our service providers and are not members of the Syngenta family of businesses. For example, we may share your contact or demographic information with business partners who offer special discounts to qualified Syngenta customers. Before we share your personal information with our business partners, we will offer you the opportunity to choose whether to have your information shared and used in this way. If you do not want us to share your personal information with our business partners, you may “opt-out” at any time by sending an email or writing to our data privacy officer\*.

*Within Syngenta and Syngenta AG.* We may share the personal information we collect through our sites within Syngenta, with our parent corporation Syngenta AG, or with other affiliates of Syngenta AG for cross-marketing and other purposes. Before we share your personal information with an affiliate, we will offer you the opportunity to choose whether to have your information shared and used in this way. If you do not want us to share your personal information with another member of the Syngenta family of businesses or with Syngenta AG or with other affiliates of Syngenta AG, you may “opt-out” at any time by sending an email or writing to our data privacy officer\*.

*Business Transfers.* Your personal information may be transferred to a company that has acquired the stock or assets of Syngenta Corporation, one of its affiliates, or one of our businesses, for example, as the result of a sale, merger, reorganization or liquidation. If such a transfer occurs, the acquiring company's use of your personal information will still be subject to this policy and the privacy preferences you have expressed to us.

*Compliance With Laws and Protection of Our Rights and the Rights of Others.* We may disclose personal information when we, in good faith, believe disclosure is appropriate to comply with the law, a court order or a subpoena. We may also disclose personal information to prevent or investigate a possible crime, such as fraud or identity theft; to enforce or apply our online terms of use or other agreements; or to protect our own rights or property or the rights, property or safety of our users or others.

*As Described in a Privacy Notice.* We reserve the right to disclose your personal information as described in any privacy notice posted on the Web page (or area) where you provide that

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information. By providing your personal information on that Web page you will be consenting to the disclosure of your personal information as described in that privacy notice.

*As Described in a Click-Through Agreement.* We reserve the right to disclose your personal information as described in any click-through agreement to which you have agreed.

## **Your Choices**

### *In General*

We respect your right to make choices about the ways we collect, use and disclose your personal information. In most cases, we will ask you to indicate your choices at the time we collect your personal information. We will also include an "opt-out" link in newsletter or promotional email we send you so that you can inform us that you do not wish to receive such communications from us in the future. If you have created an account or a personal profile on one of our sites, you may be able to update some or all of your privacy choices by changing the settings on your account settings or profile page.

### *Direct Marketing*

Before we use your personal information for direct marketing purposes (or permit our affiliates to do so), we will offer you the opportunity to choose whether to have your information used in this way. If at any time you wish to be taken off our direct marketing mailing lists, please send an email or write to our data privacy officer\*. Please provide your full name, address and email address so that we can find you on our mailing lists. Once we have the information we need, we will remove you from our mailing lists. Please give us a reasonable amount of time to honor your request.

### *Sharing Your Personal Information.*

Please review the section entitled "How Does Syngenta Share My Personal Information?" to learn how we share your personal information with third parties and what choices you have.

## **How Can You Access, Update or Correct Your Personal Information?**

If you have created an account or a personal profile on one of our sites, you may be able to access and update some or all of your personal information on your account settings or profile page. In most cases, however, you will need our help. If you wish to access, update or correct your personal information, please send an email or write to our data privacy officer\*. We will respond to you within a reasonable time and, in any event, within the time limits established by applicable law. For your protection, we may ask you for additional information to verify your identity. In most cases, we will provide access and correct or delete any inaccurate information you discover. In some cases, however, we may limit or deny your request if the law permits or requires us to do so or if we are unable to verify your identity. Although generally we do not charge for these services, we reserve the right, at our discretion, to charge a reasonable fee as permitted by applicable law. We will notify you if a fee will apply in your case.

## **How Does Syngenta Protect Personal Information?**

We maintain a comprehensive data security program, including commercially reasonable administrative, physical and technological security measures, to protect your personal information from unauthorized access, unauthorized use, and unauthorized or accidental

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destruction, modification or disclosure. Although we take commercially reasonable precautions to provide a level of security appropriate to the sensitivity of the personal information we collect, we cannot guarantee the security of information provided over the Internet or stored in our databases.

#### **Password Protected Areas of This Site**

For your protection, certain areas of our sites are password protected. You are responsible for maintaining the confidentiality of your passwords. We have the right to assume that anyone accessing our sites using a password assigned to you has the right to do so. You will be solely responsible for the activities of anyone accessing our sites using a password assigned to you, even if the individual is not, in fact authorized by you. If you have reason to believe that your password has been compromised or used without authorization, you must promptly change it using the functionality provided on the site.

#### **Links to Other Syngenta Web sites**

Syngenta operates many different Web sites, each with its own content, features, and functionality. Each Syngenta Web site serves a different purpose. For this reason, not all of our Web sites are governed by this policy. When you use a link on one of our sites to access another Syngenta Web site, please take a minute to review the privacy policy posted on that Web site.

#### **Links to Third-Party Web sites**

This site may contain links to Web sites operated by other companies, including websites operated by our third-party service providers, our affiliates, and other third parties. This policy does not apply to personal information collected on any of these third-party Web sites. When you access third-party Web sites through a link on this site, please take a few minutes to review the privacy policy posted on that site.

#### **Use of Cookies, Web Beacons and Similar Technologies by Third Parties**

*Marketing Consultants.* Our marketing consultants may use Web beacons, cookies and other Web technologies to collect information about visitors to our sites. For example, our consultants may count how many visitors access our sites, what links they use, and what pages they view. They may also track which Web sites and advertisements refer traffic to our sites and the URLs of the sites to which our sites refer traffic (that is, the Web sites on which our visitors land when they leave our sites). Our consultants use this information to compile statistics and prepare reports that provide the feedback and analysis we need to understand the needs and interests of our visitors, improve the content, functionality and usability of our sites, and improve the effectiveness of our advertising and marketing efforts. The information our consultants collect does not identify you personally.

*Advertising Companies.* We use third-party advertising companies to manage our online advertising campaigns. Our advertising companies use cookies and other Web technologies to target and measure the effectiveness of our advertisements. For example, our advertising companies place Web beacons on their clients' Web sites, including our sites. When you visit these Web sites, the Web beacon "tags" your computer with a "cookie." The information stored on the cookie does not identify you personally and is not combined with any information that identifies you personally, but it does permit our advertising companies to recognize your

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computer when you access one of their clients' sites. Our advertising companies use the information they collect about your use of their clients' Web sites to customize the advertisements you see when you visit their clients' sites. Our advertising companies' use of cookies and other web technologies is covered by their privacy policies, not by this Online Privacy Statement. If you do not wish to receive our advertising companies' cookies, you may "opt-out" by following the directions in our advertising companies' privacy policies. To review our advertising companies' privacy policies, please visit Hitwise at <http://www.hitwise.com/other/privacy-policy.php> and Web Trends at [http://www.webtrends.com/AboutWebTrends/PrivacyPolicy.aspx?promo=TI\\_silopriv\\_FT&WT.svl=fr\\_privacy](http://www.webtrends.com/AboutWebTrends/PrivacyPolicy.aspx?promo=TI_silopriv_FT&WT.svl=fr_privacy)

### **Children**

Our sites are not directed nor targeted to children under the age of 13. We do not use our sites to knowingly solicit data from or market to children under the age of 13. If you are under the age of 13, do not provide us with any personal information. If we learn that someone under 13 has provided personally identifiable information through one of our sites, we will use reasonable efforts to remove such information from our databases.

### **Special Notice for Visitors Who Reside Outside the United States**

Syngenta Corporation is a U.S. corporation based in Wilmington, Delaware in the United States of America. Syngenta Corporation and its United States, Canadian and Mexican affiliates use Web servers and store data in the United States, Canada, Mexico, or in other countries. We may transfer your personal information to our service providers and others located in the United States Canada, Mexico, or other countries for the purposes described in this policy. Different countries have different privacy laws and requirements, and some provide less legal protection for your personal information than others. Please know, however, that no matter where your personal information is collected, used, transferred or stored, if it was collected through our sites, it will be protected by the terms of this policy and any privacy notices or click-through agreements that apply to you.

BY USING THIS SITE, YOU ARE CONSENTING TO THE COLLECTION, USE, AND TRANSFER OF YOUR PERSONAL INFORMATION IN OR TO THE UNITED STATES OR ANY OTHER COUNTRY IN THE WORLD.

### **Governing Law**

This policy is governed under the laws of the State of Delaware in the United States of America without regard to its conflicts of law provisions.

### **\*Questions Concerning Our Privacy Practices**

If you have questions about this policy or our privacy practices, please send an email or write to our data privacy officer:

Send your e-mail to [data.privacy@syngenta.com](mailto:data.privacy@syngenta.com) and write "Privacy" in the subject line

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- Write to us at

Data Privacy Officer  
Syngenta Corporation  
c/o 410 Swing Road  
Greensboro, NC 27409